



November 3-6, 2024 • San Antonio

## Group Housing Request Form

### 1. Main Contact Information

CONTACT NAME:					
COMPANY/ORGANIZATION:					
ADDRESS:					
CITY:		STATE:		ZIP:	
COUNTRY					
PHONE:		FAX:			
EMAIL:					

### 2. Room Requirements (quantity needed each night)

For more information on the hotels, please click [HERE](#). ObesityWeek® will review the group requests and rooms will be assigned based on availability at the time your request is received. Confirmation will be sent to the Group Contact on the form within 7 business days. Rates are subject to the current tax of 1.25% San Antonio Tourism Tax and 16.75% occupancy tax. Please note that the tax rate is subject to change.

DAY	Group Rate	Thurs	Fri	Sat	Sun	Mon	Tues	Wed	Thurs
HOTEL/DATE	Single/ Double Occupancy	10/31	11/1	11/2	11/3	11/4	11/5	11/6	11/7
Grand Hyatt San Antonio Riverwalk (Headquarters Hotel)	USD 259								
San Antonio Marriott Rivercenter on the River Walk	USD 249								
San Antonio Marriott Riverwalk	USD 249								
Fairfield Inn and Suites by Marriott Alamo Plaza/Convention Center	USD 139								
Sonesta Extended Stay Suites San Antonio Downtown Alamo Plaza	USD 229								
SpringHill Suites by Marriott San Antonio Alamo Plaza/Convention Center	USD 159								
Hilton Garden Inn San Antonio Downtown Riverwalk	USD 169								
Drury Inn and Suites San Antonio Riverwalk	USD 199								
Drury Plaza Hotel San Antonio Riverwalk	USD 199								
Courtyard Riverwalk	USD 209								
Holiday Inn Riverwalk USD 199	USD 199								
Springhill Suites by Marriott San Antonio Downtown Riverwalk	USD 229								



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### 3. Attrition Policy (Financial Penalty)

A large number of reserved rooms held by organizations sometimes go unused. ObesityWeek® will be financially penalized for not utilizing committed sleeping rooms. To reduce this expense and ensure that rooms are reserved for individuals who will use them, ObesityWeek® requires all organizations to adhere to the established deadline and be financially responsible for rooms that are set aside for them.

All rooms must be assigned (individual name and check-in-out dates) by 11:59 PM ET, Friday, September 13, 2024. **No TBD reservations are allowed after 11:59 PM ET, Friday, September 13, 2024.** All unfilled rooms will be released back to general sales.

### 4. Cancellation Policy

Any cancellations or changes to current reservations only must be emailed directly to [obesityweek@showcare.com](mailto:obesityweek@showcare.com) by **11:59 PM ET, Friday, September 30, 2024.**

No cancellations or changes will be made between **11:59 PM ET on Friday, October 14, 2024,** and Thursday, **October 16, 2024,** because that is when reservation information is being prepared and transferred to the hotels. Once transferred, you will receive a confirmation email directly from the hotel. Cancellations or changes from Thursday, October 17, 2024, onward, must be made directly with the hotels **AFTER** you receive your confirmation email from the hotel. Change requests will be made on a space-available basis.

ObesityWeek® is not responsible for no-shows or early departure fees charged by the hotels or rooms resold due to non-arrival.

ObesityWeek® takes no responsibility should a room preference not be available at check-in. Please visit the hotels' websites for check-in and check-out times.

### 5. Housing Information & Important Dates

The Group Contact indicated in section 1 of this form will receive a confirmation regarding their room block.

**All hotel guests will be required to present the credit card on file or supply a valid credit card of their own at check-in.** If your group requires guests to use the card on the Master account but will not be able to present it at check-in, a method of payment will need to be arranged directly with the hotel once the reservations have been transferred to the hotel. Showcare can assist in this process to connect the Group Contact with the hotel representative.

#### Important Dates

- Group Housing Request Deadline: 5 PM ET, August 30, 2024
- Room Release Deadline: 11:59 PM ET, September 13, 2024
- Rooming List Deadline: 11:59 PM ET, September 13, 2024
- Group Master Account Set up Deadline: 5 PM ET, October 14, 2024

### 6. Rooming List Information

Complete rooming lists **MUST** be submitted to the Hotel Manager at [obesityweek@showcare.com](mailto:obesityweek@showcare.com) **on or before 11:59 PM ET, Monday, September 14, 2024 – NO EXCEPTIONS.** Attendees must be registered for ObesityWeek® 2024 for the reservation to be secured. Rooms cannot be held without names after **11:59 PM ET, Friday, September 13, 2024.**



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TBD names will not be accepted after September 14 and unfilled rooms will be released.

Housing Confirmation emails will be sent by the hotel with the hotel confirmation number approximately 2 weeks prior to arrival. If your attendees do not receive it, please ask them to check their spam folder before contacting the hotel.

7. Reservation Method (Online or Rooming List)

Please indicate how reservations will be made:

\_\_\_\_\_ The Group Contact will make the reservations online for each attendee using the link that will be provided in the Group Housing Room Block Confirmation Letter. Each reservation must have a unique ACCURATE attendee email address so the hotel can send the confirmation email and attendees can claim CME credit.

\_\_\_\_\_ Each attendee will make their own reservation using the Group Code that will be provided for their block.

\_\_\_\_\_ A complete rooming list in Excel format - this must follow the room block commitment pattern (including the maximum number of rooms on peak, room types, and check-in / check-out patterns), and must include the following information for each reservation.

- First and last name of all guests in each room
- Guest's email address
- Check-in and check-out dates
- Number of guests per room
- Number of beds required
- Special requests (ie: late arrival, wheelchair accessible, etc.)

8. Reservation Guarantee

A credit card is required to hold the rooms and will be used as a guarantee for this block. The card must have an expiration date on or after April 2025.

If you indicate below that individuals will pay on own, your attendees must re-access their registration file and provide their own credit card information on or before 11:59 PM ET, Monday, October 14, 2024. Instructions on how to do so will be provided. If your attendees do not update their reservations with their credit cards, the credit card provided to guarantee the rooms may be charged a one-night room and tax deposit for each room held by the hotel and cancellations or no-shows will be billed to the credit card on file.

Please indicate the method of payment:

\_\_\_\_\_ Guarantee only to the credit card on file (Individual pays own)

\_\_\_\_\_ Room and tax to the credit card on file (Group must set up a master account with the hotel)

\_\_\_\_\_ All charges to the credit card on file (Group must set up a master account with the hotel)

\_\_\_\_\_ Other (please specify): \_\_\_\_\_



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**Credit Card Information**

\_\_\_\_\_  
Name on Credit Card

\_\_\_\_\_  
Credit Card Number

\_\_\_\_\_  
Expiration Date (April 2025 or after)

\_\_\_\_\_  
CVV Code

\_\_\_\_\_  
(initials here)

**By initialing the above, I agree to the above statement.**

9. **Sign Form**

All rooms must be confirmed with a guest name **on or before 11:59 PM ET, Friday, September 14, 2024**. By signing this form, you and your organization are accepting financial responsibility for the entire room block indicated in the grid above and understand that charges for the room block will be based on the method of payment made herein.

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Company Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please upload the completed form [HERE](#)  
Do **NOT** email the completed form back to the Groups Manager**